



New! Pay Your Utility Bill by Text Message



Good news! The city is making it even easier for you to pay your utility bill. We've added a Text to Pay option through our current payment processor, hosted by Tyler Technologies.

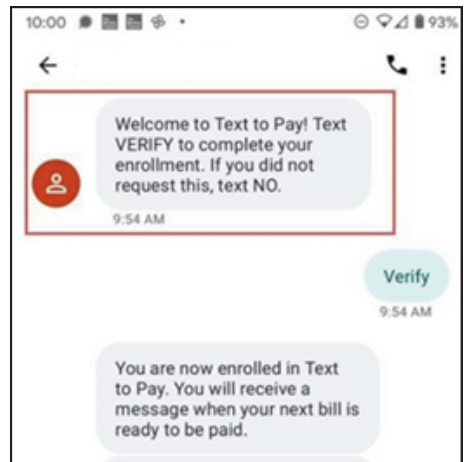
Now, you can enroll in Text to Pay through either of these convenient methods:

- **IVR (Phone Payments):** When you call to make a payment, you'll hear a prompt asking if you'd like to enroll in Text to Pay. If you accept, you'll receive a confirmation text. From then on, you'll get a text message whenever a new balance is posted. Just reply "Pay" to complete your payment!
- **Utility Billing Online Payments Website:** Click the Text to Pay button, enter your phone number, agree to the Terms of Service, and choose your payment method. You'll receive a confirmation text and future balance alerts right to your phone.

How It Works:

1. Enroll via phone or online.
2. Receive a confirmation text.
3. Get notified when a new balance is posted.
4. Reply "Pay" to make a payment.
5. Receive a confirmation with your receipt number.

We've included a shareable guide which can be found on city website's Public Notices page and a QR code (above) to help you spread the word or access the enrollment page quickly. Start enjoying the convenience of paying your utility bill by text—fast, secure, and right at your fingertips!



You've Read About WSPI-2, Now Visit City Blueprint

The *Sentinel* has unveiled the next phase of the city's long-term improvement plan. To explore the full scope of the project—including detailed maps and area highlights—visit torcnm.org/cityblueprint and view the informational grid.

City Receives Marketing Grant through State Tourism Department

The State's Cooperative Marketing Grant Program has awarded the City a \$102,966 grant for fiscal year 2026. Our vendor, Sunny505, managed the grant and will use the proceeds for a future marketing campaign. View more on our city website.

